



July 6, 2004

Att: Karl Schwendeman,
Thermo King Western Inc.,
15825 - 118 Avenue,
Edmonton, Alberta,
T5V 1B7

Dear Karl:

We recently purchased a UP6-30-125 air compressor from your company. I just wanted to take the time to let you know how pleased we are with both the compressor, and the service we received from the installation technician and yourself. Although there were a few major problems in the beginning we were pleased with the swift resolution of them. I should point out that the problems were not Thermo King's fault; however you were the one that provided the answers to them. I would have no hesitation in recommending your company to anyone. Thank you again for a job well done!

Yours truly,

A handwritten signature in black ink, appearing to read 'B. Ceminchuk', written in a cursive style.

Brian Ceminchuk
President

Bc/sc